

CAI Service Snc, founded in 1973, initially dealt with hydraulic spare parts mainly related to the ceramic sector; over time, the company has specialised in the marketing of industrial valves of all types, designed and manufactured in compliance with the worldwide standards required by the market. iVALVE s.r.l. was born as an innovative and dynamic reality that provides technical expertise gained from decades of experience in the field thanks to its modern approach and constant renewal.

The experience, innovation and continuous updating of our technicians and collaborators have allowed us to become a real point of reference in the market of production and supply for industrial hydraulic systems, offering targeted consultancy and valid alternative proposals for every type of requirement, with a view to continuous improvement of each customer's production processes.

Considering the context in which companies operate, in order to meet and exceed customer expectations, CAI Service and iVALVE intend to pursue the following targets:

- actively collaborate with our customers in order to acknowledge their specific requests and meet their needs, positioning ourselves on the market as a trusted partner in the various industrial sectors;
- to consider our Suppliers as partners, rather than mere providers of work, and to share our customers' needs with them;
- achieve, maintain and improve the highest level of customer service.
- ensure that products and services meet quality requirements in accordance with national/international standards and specifications
- take care of the development of its human resources, through constant staff training involving them in all quality-related activities;
- implementing and maintaining the company Quality System.

CAI Service and iVALVE undertake to make available the resources necessary to implement the above, always weighing up the risks and opportunities, trying to intercept and satisfy the needs and expectations of the parties concerned.